

## A. Creating a Membership account

1. Click [here](#) to log into your account using your Membership card number, your surname and one of the verification methods listed. Your Membership card number can be found on your Membership card, underneath the barcode.



2. Click **Submit**.

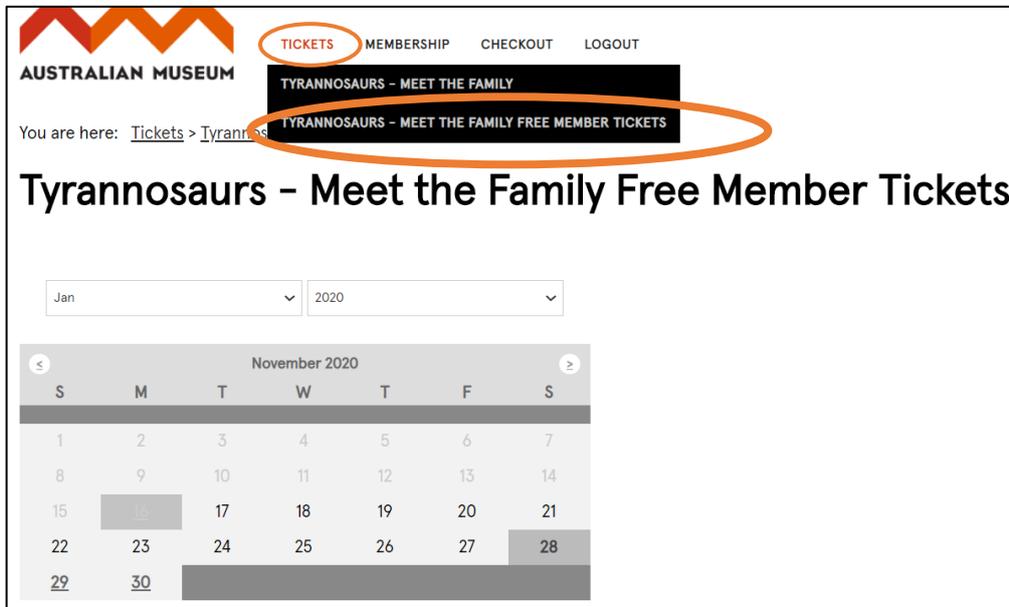
3. Create a Username with your email address and create a Password.

4. Click **Submit**.

Please keep your Username and Password safe as you will need these in the future to book free or discounted tickets or to manage your Membership.

## B. How to book Free Members Tyrannosaurs – Meet the Family tickets

1. Click on [Tyrannosaurs – Meet the Family Free Members Tickets](#), under the **Tickets** drop-down menu at the top of the screen.



AUSTRALIAN MUSEUM

TICKETS MEMBERSHIP CHECKOUT LOGOUT

TYRANNOSAURS – MEET THE FAMILY

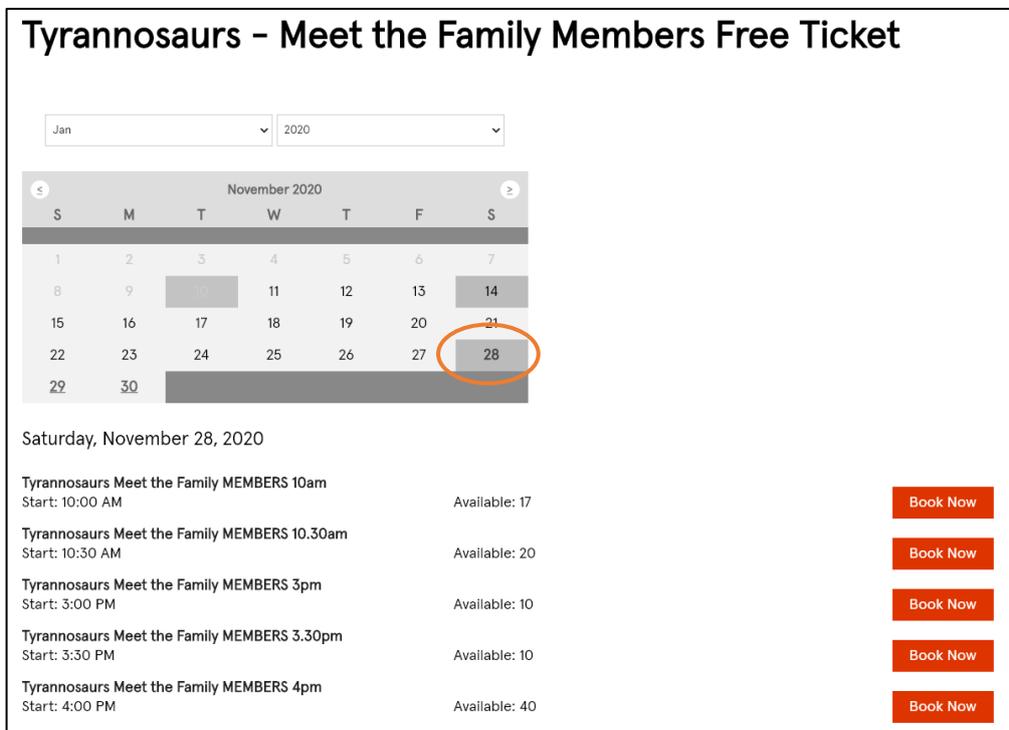
You are here: [Tickets](#) > [Tyrannosaurs](#) > [TYRANNOSAURS – MEET THE FAMILY FREE MEMBER TICKETS](#)

### Tyrannosaurs – Meet the Family Free Member Tickets

Jan 2020

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

2. Select the date.



### Tyrannosaurs – Meet the Family Members Free Ticket

Jan 2020

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Saturday, November 28, 2020

Tyrannosaurs Meet the Family MEMBERS 10am Start: 10:00 AM	Available: 17	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family MEMBERS 10.30am Start: 10:30 AM	Available: 20	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family MEMBERS 3pm Start: 3:00 PM	Available: 10	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family MEMBERS 3.30pm Start: 3:30 PM	Available: 10	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family MEMBERS 4pm Start: 4:00 PM	Available: 40	<a href="#">Book Now</a>

3. Select the time. Note how many tickets are available and click **Book Now**. (Tickets are limited to 1 ticket per registered Member in your Membership).

10:00 AM

TMTF Member Event - Adult	X	\$0.00	\$0.00
TMTF Member Event - Child 0-3	X	\$0.00	\$0.00
TMTF Member Event - Child 4-15	X	\$0.00	\$0.00
TMTF Member Event - Concession	X	\$0.00	\$0.00
TMTF Member Event - Family 1A + 2C	X	\$0.00	\$0.00
TMTF Member Event - Family 2A + 2C	X	\$0.00	\$0.00
TMTF Member Event - Family Additional Child	X	\$0.00	\$0.00

Order Fee \$ 0.00

The total number of tickets purchased cannot exceed 7

1. This ticket is subject to the Ticket Terms of the Australian Museum Trust (ABN 85 407 224 698) available online at <https://australian.museum/online-ticketing-terms-conditions/> including our refund policy. When on AM premises, you must comply with our Terms of Entry available online at <https://australian.museum/terms-of-entry/>.

2. This ticket is valid only for the specific event, entry or tour for which it has been issued, at the specific date and time period stated on the face of the ticket. Please ensure you arrive at the AM at least 15 minutes prior to the start of your timed session.

3. We may require that you present valid identification and/or current AM Membership card evidencing that you are entitled to a concessional, free or discounted ticket.

4. Unless authorised by us, you must not offer this ticket for resale (whether for a premium or otherwise) to any person by any means or use your ticket for any commercial purpose, including advertising, marketing and promotional purposes.

Total Cost (inc tax) : 0.00  
To Pay Today : 0.00

**Next**

4. Enter the number of tickets and **Click Next**.
5. Your booking is now complete and tickets will be emailed to you.

## C. How to book Discounted Members Tyrannosaurs – Meet the Family tickets

1. Click on [Tyrannosaurs - Meet the Family](#) tickets.
2. Select the date.

### Tyrannosaurs - Meet the Family

November 2020						
S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

Go to the next month

3. Select the time by clicking **Book Now**.

27 28 29 30 31		
Tuesday, December 22, 2020		
Tyrannosaurs Meet the Family 10am Start: 10:00 AM	Available: 45	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 10.30am Start: 10:30 AM	Available: 45	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 11am Start: 11:00 AM	Available: 65	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 11.30am Start: 11:30 AM	Available: 65	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 12pm Start: 12:00 PM	Available: 65	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 12.30pm Start: 12:30 PM	Available: 65	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 1pm Start: 1:00 PM	Available: 55	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 1.30pm Start: 1:30 PM	Available: 55	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 2pm Start: 2:00 PM	Available: 55	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 2.30pm Start: 2:30 PM	Available: 55	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 3pm Start: 3:00 PM	Available: 45	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 3.30pm Start: 3:30 PM	Available: 45	<a href="#">Book Now</a>
Tyrannosaurs Meet the Family 4pm Start: 4:00 PM	Available: 78	<a href="#">Book Now</a>

4. You will be prompted to log in to access your discounted Members prices.

You are here: [My Account](#)

## My Account

If you are already a registered user of this site, please login below  
 Otherwise, click on [New Registration](#).

Members: Use your AM Membership number here to access Member free and discounted Tickets and Events.  
[LOGIN WITH CARD NUMBER.](#)

Username

Password

[Log In](#)

[Lost User Name / Password](#)

5. Log in with the Username and Password you created in the steps above. Note if this is the first time using the website, or you have forgotten your Username and Password, click **LOGIN WITH CARD NUMBER**. Your Membership card number can be found on your Membership card, underneath the barcode.



6. Scroll down to access your Members discounted tickets and enter the number of tickets required.

<input type="text"/>	X	\$34.00	\$0.00
<input type="text"/>	X	\$51.00	\$0.00
<input type="text"/>	X	\$8.50	\$0.00
<input type="text"/>	X	\$10.00	\$0.00
<input type="text"/>	X	\$0.00	\$0.00
<input type="text"/>	X	\$5.00	\$0.00
<input type="text"/>	X	\$8.00	\$0.00
<input type="text"/>	X	\$17.00	\$0.00
<input type="text"/>	X	\$25.50	\$0.00
<input type="text"/>	X	\$4.25	\$0.00

Order Fee \$ 0.00

7. Follow the payment prompts to complete your purchase.

8. Your booking is now complete and tickets will be emailed to you.

## D. Updating your details

**AUSTRALIAN MUSEUM**

TICKETS MEMBERSHIP CHECKOUT LOGOUT ADMIN HOST

You are here: [Membership](#)

# Membership

[Join](#) [Renew](#) [Manage Profile](#)

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1. Click on **Manage Profile**. If you are not logged in, it will prompt you to log in.

2. Log in with your Username and Password. If this is the first time using the website or you have forgotten your username and password, click **LOGIN WITH CARD NUMBER**.

You are here: [My Account](#)

## My Account

If you are already a registered user of this site, please login below  
Otherwise, click on [New Registration](#).

Members: Use your AM Membership number here to access Member free and discounted Tickets and Events.  
**LOGIN WITH CARD NUMBER.**

Username

Password

[Log In](#)

[Lost User Name / Password](#)

Your Membership card number can be found on your Membership card, underneath the barcode.



3. You will see your current Membership here.

 TICKETS MEMBERSHIP CHECKOUT LOGOUT ADMIN HOST

You are here: [My Account](#)

## My Account

Membership	Starts	Expires	Print Tickets
Adult 1 Year	Tuesday, November 10, 2020	Tuesday, November 9, 2021	

Please enter your email as your username.

First Name

Last Name

Phone

Email

I agree to occasional emails about our exhibitions, latest discoveries, research expeditions and more.

4. To update your address, email or phone number click **Edit Profile**.



5. Once you are finished, click **Update Details**.

The 'My Account' page shows a form for updating user details. Fields include First Name, Last Name, Phone, Email, and Confirm Email. There is also an address section with fields for Street, Suburb, State, Postal Code / Zip, and Country. A checkbox for email preferences is at the bottom. The 'Update Details' button is circled in orange.

6. To see your Membership history, click on **View all Memberships**.

This is a detailed view of the address form from the previous screenshot. At the bottom, the 'View All Memberships' button is circled in orange.

7. You will see your Membership History here.

The page shows the Australian Museum logo and navigation menu. The breadcrumb 'You are here: Membership' is visible. The main heading is 'Membership'. Below, it displays 'Membership for Mr Mickey Mouse (Customer No. 111109345)' and 'Adult 1 Year Expires Tuesday, 9 November 2021'. There are buttons for 'Details', 'Renew', and 'Back'. The user is logged in as Mickey Mouse.